

To help achieve our goals that support recovery from injury and return to work, the following metrics serve as a baseline and progress measures to monitor efforts in these areas.

Return to Work and Recovery From Injury Metrics		2019	2020	2021	2022	2023
1.	Short Term Duration (Days)	45	54	50	42	47
2.	Average Composite Duration of claims (Days)*	100	125	133	125	117
3.	Number of Workers Involved in Initial ESRTW Program	2,123	1,686	1,979	2,116	1,959
4.	Number of Extended Earnings Loss (EEL) Claims Set Up	231	142	270	233	279
<b>Return to Work Outcomes - Within 180 days (As of December 31 of each respective year)</b>						
5.	Number of Workers that Returned to Work	3,478	2,862	3,042	3,440	3,202
6.	Return to Work (RTW) Within 180 days	2,905	2,316	2,446	2,764	2,538
7.	Percentage of RTW Within 180 days	84%	81%	80%	80%	79%
8.	Claim Costs (millions) Associated with RTW Within 180 days	\$8.4	\$6.9	\$7.7	\$8.8	\$8.6
9.	Average Cost per Claim Associated with RTW Within 180 days	\$2,898	\$2,989	\$3,128	\$3,167	\$3,373

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## Notes:

- Short Term Duration (Days) is defined as the average number of days for which temporary earnings loss benefits are paid for injuries occurring in the same reference year.
- As defined by the Association of Workers Compensation Boards of Canada (AWCBC), composite duration is “the estimated total number of calendar days compensated for short-term disability over the first five calendar years of a typical lost time claim (if current conditions are continued for future years). Short-term disability benefits include all income benefits during the initial period after the injury, before the injury has stabilized, plateaued or consolidated. Numbers restated in June 2024 to align with definition.
- The number of workers that started an Early and Safe Return To Work (ESRTW) program for the first time.
- The number of Extended Earnings Loss (EEL) claims set up per year, represents the number of workers, regardless of when their injury occurred, who had a claim approved for EEL benefits.
- Total claim count represents the total number of workers who are able to return to work. The types of claims include those where the worker was in receipt of temporary earnings loss or participating in an early and safe return-to-work or labour market re-entry program. The number is based on claim closures. The injury may not have occurred in this year.
- Return to work within 180 days represents the total number of workers who are able to return to work within 180 days from the date of injury. The types of claims include those where the worker was in receipt of temporary earnings loss or participating in an early and safe return-to-work or labour market re-entry program. The number is based on claim closures. The injury may not have occurred in this year.
- Percentage of RTW within 180 days is the same number as note five but expressed as a percentage. The injury may not have occurred in this year.
- Claim costs associated with RTW within 180 days is based on the total payment from the injury year up to and including the year the claim was first closed. The injury may not have occurred in this year.