

To help achieve our goals that support recovery from injury and return to work, the following metrics serve as a baseline and progress measures to monitor efforts in these areas.

	2020	2021	2022	2023	2024
1. Short Term Duration (Days)	54	50	42	47	49
2. Average Composite Duration of claims (Days)	125	133	125	117	113
3. Number of Workers Involved in Initial ESRTW Program	1,686	1,979	2,116	1,959	1,728
4. Number of Extended Earnings Loss (EEL) Claims Set Up	142	270	233	279	273
Return to Work Outcomes - Within 180 days					
5. Number of Workers that Returned to Work	2,862	3,042	3,440	3,202	2,861
6. Return to Work (RTW) Within 180 Days	2,316	2,446	2,764	2,538	2,263
7. Percentage of RTW Within 180 Days	81%	80%	80%	79%	79%
8. Claim Costs Associated with RTW Within 180 Days	\$6.9	\$7.7	\$8.8	\$8.6	\$8.8
9. Average Cost per Claim Associated with RTW Within 180 Days	\$2,989	\$3,128	\$3,167	\$3,373	\$3,870

Posted October 2025

Notes:

1. Short Term Duration is defined as the average number of days for which temporary earnings loss benefits are paid for injuries occurring in the same reference year.
2. As defined by the Association of Workers Compensation Boards of Canada (AWCBC), composite duration is "the estimated total number of calendar days compensated for short-term disability over the first five calendar years of a typical lost time claim (if current conditions are continued for future years). Short-term disability benefits include all income benefits during the initial period after the injury, before the injury has stabilized, plateaued or consolidated".
3. The number of workers involved in initial Early and Safe Return to Work (ESRTW) represents those that started an ESRTW program for the first time.
4. The number of EEL claims set up per year, represents the number of workers, regardless of when their injury occurred, who had a claim approved for EEL benefits.
5. Total claim count represents the total number of workers who are able to return to work. The types of claims include those where the worker was in receipt of temporary earnings loss or participating in an ESRTW or Labour Market Re-entry (LMR) Program. The number is based on claim closures. The injury may not have occurred in this year.
6. Return to work within 180 days represents the total number of workers who are able to return to work within 180 days from the date of injury. The types of claims include those where the worker was in receipt of temporary earnings loss or participating in an ESRTW or LMR Program. The number is based on claim closures. The injury may not have occurred in this year.
7. Percentage of RTW within 180 days is the same number as note six but expressed as a percentage. The injury may not have occurred in this year.
8. Claim costs associated with RTW within 180 days is based on the total payment from the injury year up to and including the year the claim was first closed. The injury may not have occurred in this year.