

FACTS

Service



Industry Highlights

The Service Industry captures accommodation, food and beverage, amusement and recreational, personal and household, government, and business services.

Between 2018 and 2022, annual average employment* increased by 2.6%, from 84,400 to 86,600 in the industry.

There have been



37

fatalities

since 2018

SERVICE

Foot injury rate is

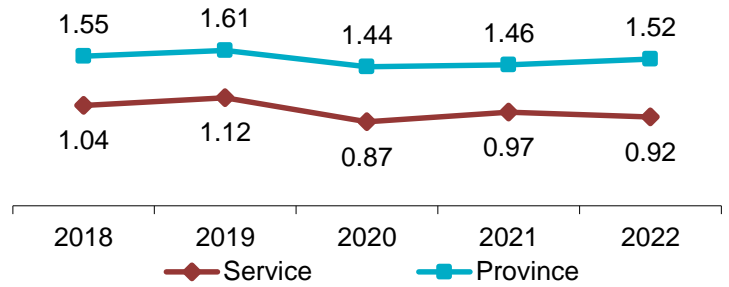
1.8

times higher than the provincial rate

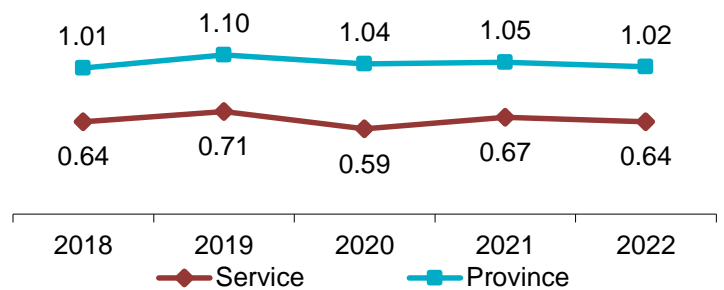
*Source: Statistics Canada – Employment rebased January, 2023

Industry Facts 2022

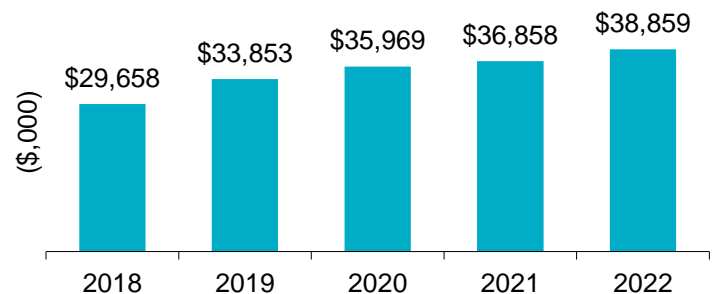
Lost-time Incidence Rate/100 Employees



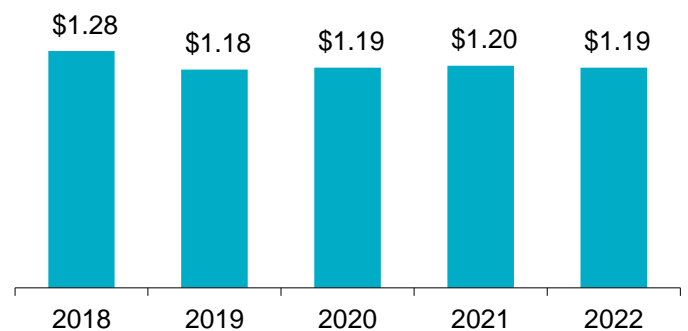
Soft Tissue Incidence Rate/100 Employees



Total Claim Payments



Average Assessment Rate



For more information

Contact WorkplaceNL at: 709.778.1552 or 1.800.563.9000
w workplace.nl.ca

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Service Industry Highlights *continued*

Service	Province				
	2018	2019	2020	2021	2022
Lost-time Claims	875	1,006	721	807	793
Health Care Only Claims	496	477	305	302	330
Fatality Claims	7	7	7	6	10
Paid Weeks (000's)	49.3	52.9	54.5	54.5	53.8

Lost-time claims by top 5 type of accidents, 2018-2022

Type of Accident	% Total Lost-time Claims
Fall to floor, walkway, or other surface	20%
Overexertion in lifting	10%
Bodily reaction and exertion	7%
Bending/climbing/crawling/reaching/twisting	4%
Repetitive motion	4%

Lost-time claims by top 5 parts of body injured, 2018-2022

Body Part	% Total Lost-time Claims
Multiple body parts	18%
Shoulder, clavicle, scapula, trapezius	7%
Lumbo-sacral region	7%
Knee(s)	7%
Ankle(s)	5%

Lost-time claims by top 5 nature of injuries, 2018-2022

Nature of Injury	% Total Lost-time Claims
Sprains, strains, tears	32%
Soreness, pain, hurt, except the back	8%
Fractures	7%
Back pain, hurt back	7%
Bruises, contusions	5%

Lost-time claims by top 5 occupations, 2018-2022

Occupations	% Total Lost-time Claims
Janitors/caretakers/superintendents	9%
Public works and maintenance labourers	8%
Cooks	7%
Food counter attendants/kitchen/related	6%
Food and beverage servers	5%

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