

Request for Proposal Name: 2022-12-P: Interdisciplinary Program for Traumatic Psychological Injuries (TPI)**To All Applicants:****General:**

- This addendum shall be read in conjunction with the original RFP documents.
- Where inconsistent with the above, this addendum shall govern.
- No consideration shall be allowed for increases (extras) to the RFP Price, or otherwise to modify the RFP Submission, due to any failure of the Vendors being familiar with this addendum.
- The Bidder should insert in the Submission the numbers of addenda received by her/him during the RFP period. This addendum forms an integral part of the RFP Submissions and is included therein.
- It is the Bidder's responsibility to ensure all addenda have been received by the Bidder prior to RFP closing.

Scope of this Addendum:

1.6.2 Each proposed resource must possess a minimum of five (5) years' experience treating traumatic psychological injuries. Alternatively, if the proposed resource has less than five (5) years' experience, the proposed resource's services must be under the direction, supervision and professional practice monitoring of an individual in the same profession with a minimum of five (5) years' experience treating traumatic psychological injuries.

Please note answers/clarification to questions from prospective Applicants:

1. What are the historical and anticipated volume of referrals for the program?

Response: Historical volumes obtained through manual tracking of data, gives the number of new traumatic mental stress claims referred to case management during the period April 2019 to present as **149**, with 62 of the 149 mental stress claims occurring in 2021.

WorkplaceNL's Entitlement Department is noticing an increase in applications for

traumatic mental stress claims so far in 2022, but it is too early to estimate the annual volume of referrals. It is WorkplaceNL's intention to refer all new case management referrals received from the Entitlement Department to the TPI Program. There are currently **108** active claims assigned to the case management team which will be reviewed to determine suitability for referral to the TPI Program.

2. Acknowledging that timeframes may change, what is the tentative expected start date for service delivery?

Response: WorkplaceNL's preferred start date is 30 days from the contract award date or an alternate date mutually agreeable to WorkplaceNL and the successful Applicant(s).

3. What are the expected volumes by region?

Response: It is impossible to predict the expected volumes by region. The following is the regional breakdown of the cases currently with the case management unit:

Avalon region - 59%

Central region – 18%

Western region including Labrador – 21%

Out of Province: 2%

4. Regarding Section 1.6.2 of the Mandatory Requirements, due to the nationwide shortages of professionals in the mental health space, in place of the requirement outlined by WorkplaceNL that proposed resources have 5 years of TPI experience, would WorkplaceNL consider either (A) a mentoring program where an individual with the required years of experience oversees a professional with less, (B) proposed resources that have completed /can demonstrate appropriate TPI/mental health related competencies, or something similar?

Response: Each proposed resource must possess a minimum of five years' experience treating traumatic psychological injuries. Alternatively, if the proposed resource has less than five (5) years' experience, the proposed resource's services must be under the direction, supervision and professional practice monitoring of an individual in the same profession with a minimum of five (5) years' experience treating traumatic psychological injuries.

5. Would WorkplaceNL confirm its willingness having the services requested being delivered virtually?

Response: WorkplaceNL is agreeable to virtual services as long as the Applicant can demonstrate that the recommended services can be delivered through a virtual platform. The Applicant is also responsible to ensure that the virtual platform is secure.

6. Question relates to Section 1.3 Intent where it is stated: "The purpose of the RFQ is to enter into a contract with a qualified Applicant (or consortium) who can provide a comprehensive Interdisciplinary Program for Traumatic Psychological Injuries (TPI) to support injured workers covered under the Workplace Health, Safety and Compensation Act (the "Act) in accessing the required care to facilitate recovery, enhance rehabilitation and achieve sustainable return to work outcomes. Is the RFQ looking to treat first responders or employees with a traumatic mental stress injury who are not first responders, or both?"

Response: The RFQ may support any injured worker who has sustained a traumatic mental stress injury during the course of their employment. First responders would be included in this group, but it is not limited to first responders.

Attachments: nil

Buyer: Pamela Meaney

Date: March 1, 2022