

Request for Proposal Name: 2022-12-P: Interdisciplinary Program for Traumatic Psychological Injuries (TPI)**To All Applicants:****General:**

- This addendum shall be read in conjunction with the original RFP documents.
- Where inconsistent with the above, this addendum shall govern.
- No consideration shall be allowed for increases (extras) to the RFP Price, or otherwise to modify the RFP Submission, due to any failure of the Vendors being familiar with this addendum.
- The Bidder should insert in the Submission the numbers of addenda received by her/him during the RFP period. This addendum forms an integral part of the RFP Submissions and is included therein.
- It is the Bidder's responsibility to ensure all addenda have been received by the Bidder prior to RFP closing.

Scope of this Addendum:**Please note answers/clarification to questions from prospective Applicants:**

1. Is there an anticipation of percentages of workers that would fall within each identified treatment program (Basic, Enhanced, Intensive)?

Response: WorkplaceNL is unable to anticipate actual percentages; however, we do anticipate that the majority of injured workers will require the Enhanced or Intensive programs, with predicted higher volumes for the Enhanced program.

2. Is there a standard report template that is to be used?

Response: This is considered to be part of the Applicant's outlined approach to the provision of a comprehensive TPI program.

3. Section 1.5.4, page 8 heading: Return to Work (with Focus on Occupational Therapy) states “Where it is determined early that return to work with the pre-injury employer is unlikely given the extent of the psychological injury, secondary options for suitable and available work will be explored in consultation with WorkplaceNL”. Is it the responsibility of the Applicant to identify options for suitable and available work?

Response: No, where return to work with the pre-injury employer is unlikely given the extent of the psychological injury, the Applicant will be responsible to identify restrictions and cognitive abilities to assist in the identification of suitable work.

4. Does WorkplaceNL have Return to Work (RTW) specialists on staff that will work with the Applicant’s OT, or does the Applicant’s OT liaise directly with the employer to coordinate RTW efforts?

Response: WorkplaceNL has RTW Facilitators available to assist with coordinating and facilitating RTW efforts with the pre-injury employer. These RTW services can be requested by the Applicant’s OT through the assigned case manager. However, the Applicant’s OT is required to liaise directly with the pre-injury employer to coordinate RTW efforts, as outlined in section 1.5.4 Return to Work of the RFP. Where return to work involves alternate employers, suitable and available work will be explored in consultation with WorkplaceNL.

5. Is in-person versus virtual care primarily determined by client preference, geography or the referral source? What % do you anticipate receiving their care 100% virtually?

Response: It is anticipated that virtual care will be determined primarily by the injured worker’s preference or geography. WorkplaceNL is unable to anticipate the percentage of injured workers who would receive 100% of their care virtually.

6. How, in the continuum, is substance abuse managed? Is there a role for a Residential Care Program or is that care provided through an alternate program?

Response: The RFP states that the Applicant must outline its approach to pharmaceutical management for injured workers who require additional support. As part of this process, the Applicant may make recommendations regarding the level of intervention needed on a case by case basis.

7. Is the Relapse Prevention/After Care post discharge from the program and/or is it within and part of the program i.e. before discharge?

Response: The approach to Relapse Prevention/After Care must be determined as part of the program before discharge. However, there may be components of Relapse Prevention/After Care that are provided after discharge.

Attachments: nil

Buyer: Pamela Meaney

Date: March 8, 2022