

# WorkplaceNL

Health | Safety | Compensation

## INTERNAL REVIEW

**Table 1: Activity Levels and Decision Outcomes 2011-2013**

Activity Levels	Year					
	2011	2012	2013			
Requests Received	1,274	1,261	1,244			
Requests Cancelled or Withdrawn	286	318	276			
<b>Total <sup>1</sup></b>	988	943	968			
<hr/>						
Decision Outcomes:	#	%	#	%	#	%
Denied	820	81%	823	85%	771	81%
Allowed	89	9%	59	6%	84	9%
Referred Back	100	10%	88	9%	96	10%
<b>Total decisions finalized <sup>1</sup></b>	1,009	100%	970	100%	951	100%

**Table 2: Activity Levels and Decision Outcomes 2014-2016**

Activity Levels	Year					
	2014	2015	2016			
Requests Received	1,172	1,109	1,159			
Requests Cancelled or Withdrawn	244	213	230			
<b>Total <sup>1</sup></b>	928	896	929			
<hr/>						
Decision Outcomes:	#	%	#	%	#	%
Denied	737	74%	634	71%	670	72%
Allowed	127	13%	80	9%	53	6%
Referred Back	132	13%	180	20%	202	22%
<b>Total decisions finalized <sup>1</sup></b>	996	100%	894	100%	925	100%

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**Table 3: Activity Levels and Decision Outcomes 2017-2019**

Activity Levels	Year					
	2017	2018	2019			
Requests Received	1,049	860	871			
Requests Cancelled or Withdrawn	199	146	142			
<b>Total <sup>1</sup></b>	<b>850</b>	<b>714</b>	<b>729</b>			
<hr/>						
Decision Outcomes:	#	%	#	%	#	%
Denied	600	72%	591	75%	507	74%
Allowed	57	7%	28	4%	48	7%
Referred Back	176	21%	163	21%	129	19%
<b>Total decisions finalized <sup>1</sup></b>	<b>833</b>	<b>100%</b>	<b>782</b>	<b>100%</b>	<b>684</b>	<b>100%</b>

**Table 4: Activity Levels and Decision Outcomes 2020-2022**

Activity Levels	Year					
	2020	2021	2022			
Requests Received	598	853	738			
Requests Cancelled or Withdrawn	78	105	106			
<b>Total <sup>1</sup></b>	<b>520</b>	<b>748</b>	<b>632</b>			
<hr/>						
Decision Outcomes:	#	%	#	%	#	%
Denied	402	70%	493	72%	496	71%
Allowed	43	7%	52	7%	58	8%
Referred Back	131	23%	144	21%	147	21%
<b>Total decisions finalized <sup>1</sup></b>	<b>576</b>	<b>100%</b>	<b>689</b>	<b>100%</b>	<b>701</b>	<b>100%</b>

**Table 5: Activity Levels and Decision Outcomes 2023-2025**

Activity Levels	Year					
	2023	2024	2025			
Requests Received	849	942	929			
Requests Cancelled or Withdrawn	115	134	119			
<b>Total<sup>1</sup></b>	<b>734</b>	<b>808</b>	<b>810</b>			
<hr/>						
Decision Outcomes:	#	%	#	%	#	%
Denied	490	71%	583	72%	609	76%
Allowed	55	8%	80	10%	78	10%
Referred Back	144	21%	146	18%	112	14%
<b>Total decisions finalized<sup>1</sup></b>	<b>689</b>	<b>100%</b>	<b>809</b>	<b>100%</b>	<b>799</b>	<b>100%</b>

#### Notes

1. Requests that are received in November and December of one year may not be finalized until the following year. Therefore, activity level totals will not equal decision outcome totals, due to carry-over.
2. Effective January 1, 2022 modified decisions have been captured under 'Allowed or Allowed in Part' instead of 'Denied'. This change in reporting aligns us with Workers' Compensation Independent Review Board (WCIRB) and other jurisdictions.

If you have questions regarding the above information, please contact an Internal Review Clerk at 709.778.1000 or 1.800.563.9000, or by fax at 709.778.1586.