

INTERNAL REVIEW

Table 1: Activity Levels and Decision Outcomes 2011-2013

Activity Levels	Year					
	2011		2012		2013	
Requests Received	1,274		1,261		1,244	
Requests Cancelled/ Withdrawn	286		318		276	
Total ¹	988		943		968	
Decision Outcomes:						
	#	%	#	%	#	%
Denied	820	81%	823	85%	771	81%
Allowed	89	9%	59	6%	84	9%
Referred Back	100	10%	88	9%	96	10%
Total decisions finalized ¹	1,009	100%	970	100%	951	100%

Table 2: Activity Levels and Decision Outcomes 2014-2016

Activity Levels	Year					
	2014		2015		2016	
Requests Received	1,172		1,109		1,159	
Requests Cancelled/ Withdrawn	244		213		230	
Total ¹	928		896		929	
Decision Outcomes:						
	#	%	#	%	#	%
Denied	737	74%	634	71%	670	72%
Allowed	127	13%	80	9%	53	6%
Referred Back	132	13%	180	20%	202	22%
Total decisions finalized ¹	996	100%	894	100%	925	100%

Table 3: Activity Levels and Decision Outcomes 2017-2019

Activity Levels	Year					
	2017	2018	2019			
Requests Received	1,049	860	871			
Requests Cancelled/ Withdrawn	199	146	142			
Total ¹	850	714	729			
Decision Outcomes:						
	#	%	#	%	#	%
Denied	600	72%	591	75%	507	74%
Allowed	57	7%	28	4%	48	7%
Referred Back	176	21%	163	21%	129	19%
Total decisions finalized ¹	833	100%	782	100%	684	100%

Table 4: Activity Levels and Decision Outcomes 2020-2022

Activity Levels	Year					
	2020	2021	2022			
Requests Received	598	853	---			
Requests Cancelled/ Withdrawn	78	105	---			
Total ¹	520	748	---			
Decision Outcomes:						
	#	%	#	%	#	%
Denied	402	70%	493	72%	---	---
Allowed	43	7%	52	7%	---	---
Referred Back	131	23%	144	21%	---	---
Total decisions finalized ¹	576	100%	689	100%	---	---

Notes

1. Requests are registered based on the date received; November and December requests of a year may not be finalized until the following year. Therefore activity level totals will not equal decision outcome totals, due to carry-over.

If you have questions regarding the above information, please contact an Internal Review Clerk at 709.778.1000 or 1.800.563.9000, or by email at internalreview@workplacenl.ca.