

Request for Proposal Name: 2021-02-P Hyper-Converged Infrastructure

To All Applicants:

General:

- This addendum shall be read in conjunction with the original Proposal documents.
- Where inconsistent with the above, this addendum shall govern.
- No consideration shall be allowed for increases (extras) to the Proposal Price, or otherwise to modify the Proposal Submission, due to any failure of the Applicants being familiar with this addendum.
- The Applicant should insert in the Bid Submission the numbers of addenda received by her/him during the Proposal period. This addendum forms an integral part of the Proposal Submissions and is included therein.
- It is the Applicant's responsibility to ensure all addenda have been received by the Applicant prior to Proposal closing.

Scope of this Addendum:

Please note answers/clarification to Questions from prospective Applicants:

1. Is there a requirement or business use case to mount IBM SAN to a new Hyper Converged Solution?

Response: There is no requirement to use the existing IBM SAN as part of the production data center solution. WorkplaceNL may consider utilizing the SAN in our DR site, if possible.

2. What is the backup policy? Snapshots on local HCI solution or move to DR site? What is the Recovery Point Objective (RPO) and Recovery Time Objective (RTO)?

Response: WorkplaceNL currently uses a combination of daily backups to tape for off-site storage and local backups within the data center for quick access. We anticipate using the same strategy going forward to meet our recover time objectives.

3. For the training of five WorkplaceNL resources, how comfortable are they with VMware?

Response: WorkplaceNL has been running VMware from several years on the existing infrastructure and resources are comfortable with the administration of VMware.

4. What is the workload type? This is required to estimate storage savings for compression, deduplication or Erasure Coding?

Response: The majority of the infrastructure is Microsoft Windows based business applications including Domain Controllers, File Servers, Mail Servers, Database Servers, and custom-built applications.

5. Is there enough rack space to accommodate 4u for 4x nodes?

Response: Yes, we have a full rack available for equipment.

6. Is there enough switch ports? Are there two switches available for redundancy?

Response: Yes, we have sufficient ports available on redundantly configured switches.

7. With any good HCI solution, there is a software layer behind the hypervisor and the hardware. Would we be able to submit multiple software options from different HCI companies and have the team choose one?

Response: WorkplaceNL will consider these options, the requirements listed in the RFP are specifically for the hardware manufacturer.

Senior Purchasing Officer: Carla Reid

Date: February 17, 2021