

FACTS

Service



Industry Highlights

The Service Industry includes a range of sectors including accommodation, food and beverage services, amusement and recreational services, personal and household services, government services, and business services.

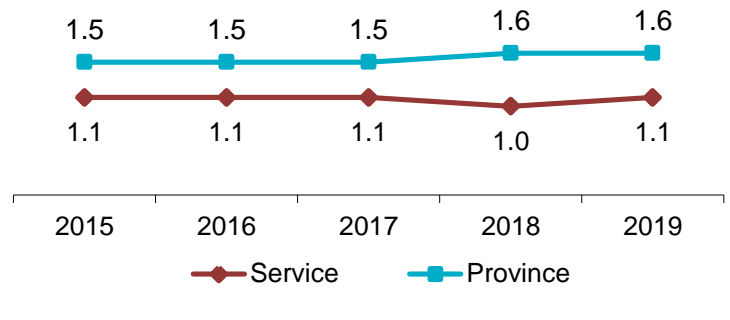
Between 2015 and 2019, annual average employment* increased by 2.6%, from 87,200 to 89,500 in the industry.



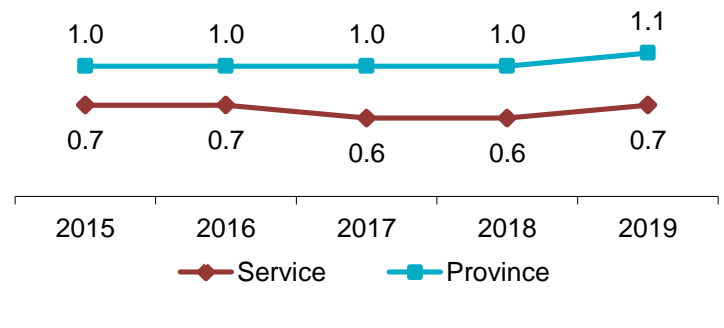
*Source: Statistics Canada

Industry Facts 2019

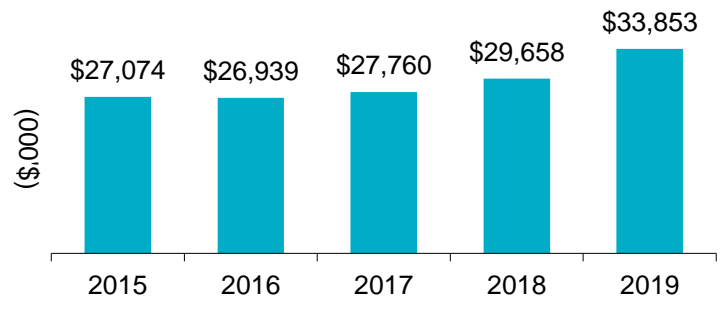
Lost-time Incidence Rate/100 Employees



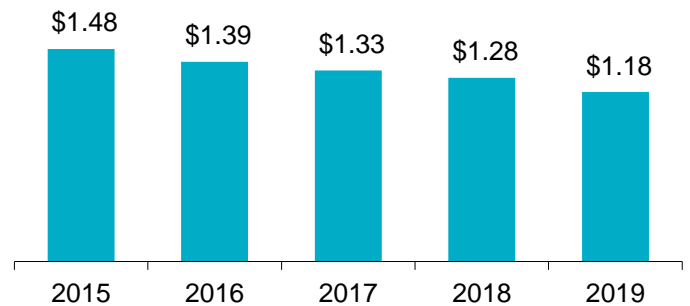
Soft Tissue Incidence Rate/100 Employees



Total Claim Payments



Average Assessment Rate



For more information

Contact WorkplaceNL at: 709.778.1552 or 1.800.563.9000
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FACTS

Service Industry Highlights *continued*

Service

Province

	2015	2016	2017	2018	2019	2015	2016	2017	2018	2019
Lost-time	916	948	872	875	1,006	3,640	3,601	3,386	3,522	3,720
Health Care Only	453	457	404	496	477	1,443	1,621	1,561	1,697	1,651
Fatalities	0	3	3	7	7	24	13	25	36	26
Paid Weeks (000's)	51.0	49.3	48.8	49.3	52.9	254.3	247.4	243.5	244.3	251.5

Lost-time claims by top 5 type of accidents, 2015-2019

Type of Accident	% Total Lost-time Claims
Fall to floor, walkway, or other surface	18%
Overexertion in lifting	11%
Bending/climbing/crawling/reaching/twisting	7%
Contact with hot objects or substances	4%
Repetitive motion	4%

Lost-time claims by top 5 nature of injuries, 2015-2019

Nature of Injury	% Total Lost-time Claims
Sprains, strains, tears	35%
Fractures	7%
Back pain, hurt back	6%
Cuts, lacerations	5%
Bruises, contusions	5%

Lost-time claims by top 5 parts of body injured, 2015-2019

Body Part	% Total Lost-time Claims
Multiple body parts	18%
Lumbo-sacral region	8%
Shoulder, clavicle, scapula, trapezius	7%
Knee(s)	7%
Lumbar region	7%

Lost-time claims by top 5 occupations, 2015-2019

Occupations	% Total Lost-time Claims
Food counter attendants/kitchen/related	10%
Public works & maintenance labourers	8%
Janitors/caretakers/superintendents	8%
Cooks	7%
Light duty cleaners	5%

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