

2019-17-P Content Manager for iSeries with Workfolder Application Facility to IBM Content Manager On Demand Image Migration:

To All Applicants:

General:

- This addendum shall be read in conjunction with the original Proposal documents.
- Where inconsistent with the above, this addendum shall govern.
- No consideration shall be allowed for increases (extras) to the Proposal Price, or otherwise to modify the Proposal Submission, due to any failure of the Vendors being familiar with this addendum.
- The Applicant should insert in the Bid Form the numbers of addenda received by her/him during the Proposal period. This addendum forms an integral part of the Proposal Submissions and is included therein.
- It is the Applicant's responsibility to ensure all addenda have been received by the Applicant prior to Proposal closing.

Scope of this Addendum:

Please note answers/clarifications to Questions from prospective Bidders:

1. How many environments does WorkplaceNL have (ie. Prod, Dev, etc.)?

Response: WorkplaceNL has 3 environments – Production, Development and Staging.

2. How many of these environments need to be migrated?

Response: Only the Production environment contains images to be converted however WorkplaceNL requires CMODi to be configured on all 3 environments.

3. Are IBM Content Manager for iSeries ("CMi") and IBM Content Manager On Demand for iSeries ("CMODi") already installed and operational in each of these environments?

Response: CMi is operational in all 3 environments however CMODi is operational only in Production and Development not in Staging. WorkplaceNL requires CMODi to be configured

on all 3 environments.

4. How many (authorized user) licenses of CMODi does WorkplaceNL have?

Response: WorkplaceNL has licensing for 100 active users for the PDF Indexer, 100 users for the Content Manager Workflow Common Server and 270 users for IWPM.

5. How many users need access to the images that will be stored in the CMODi repository?

Response: 350 users.

6. Does WorkplaceNL have an active Passport Advantage Software Subscription & Support Agreement covering both CMi and CMODi?

Response: Yes

7. What client(s) does WorkplaceNL currently use to retrieve and view documents stored in On Demand?

Response: WorkplaceNL uses the On Demand client version 10.1.0.3.

8. What are the image formats currently stored in CM-WAF? Are there any file format conversion requirements?

Response: All of WorkplaceNL's image documents are stored in CM-WAF as MODCA format. WorkplaceNL scans the documents as TIFF and then converts them to MODCA prior to importing into CM-WAF. The images are also converted from MODCA to PNG before it is displayed in a custom .Net application. WorkplaceNL has not made a decision on the document format going forward with CMODi. WorkplaceNL will be looking to the successful Applicant for recommendations on this decision.

9. Can you please clarify what you mean by "masking documents"?

Response: Documents are redacted where necessary to mask sensitive information. Also documents can be modified to have pages removed. WorkplaceNL has a custom .Net application that enables this but it uses IWPM so changes are necessary to replace IWPM as the image viewer. WorkplaceNL needs to keep the original and any modified (masked) documents.

10. Do CMODi images [also] need to be archived to a virtual optical system on the iSeries?

Response: If CMODi can do archiving then WorkplaceNL will need to evaluate whether this meets our backup and disaster recovery protocols otherwise the CMODi documents will need to be archived to WorkplaceNL's virtual optical system.

11. Where are the images currently stored in CMi/WAF (ie. IFS, etc.)?

Response: IFS

12. Is there sufficient available disk capacity on the iSeries to hold a complete copy of the

CMi/WAF archive during the migration process, so that the CMi/WAF application can continue to be used without interruption during the migration?

Response: WorkplaceNL will be looking to the successful Applicant for recommendations on the best procedure for the migration. If sufficient disk capacity is not readily available WorkplaceNL will make modifications to its system to ensure there is enough disk capacity.

13. Who will be responsible for modifying Workplace NL's existing applications that currently integrate to CMi/WAF?

Response: WorkplaceNL staff with guidance from the successful Applicant.

14. How many index classes does Workplace NL have currently defined in CMi/WAF?

Response: WorkplaceNL currently has 28 index classes defined but only 4 are used. WorkplaceNL's image processing utilizes CASEID's for the most part. Index Classes are used for a very small portion of the images.

15. Can you provide access to WorkplaceNL's Procedure 100.00 ("Travel Procedures")?

Response: Section B: Financial Costs outlines the Travel Expenses requirements. Below is the maximum meal per diem rates that are applicable.

	Breakfast	Lunch	Dinner	Total
NL	8.00	14.00	21.70	43.70
Other Provinces	10.15	16.40	23.65	50.20
USA	10.15 (\$US)	16.40 (\$US)	23.65 (\$US)	50.20 (\$US)
Other	11.25	17.95	26.00	55.20

Attachments:

Senior Procurement Officer: Nicole Bishop

Date: June 4, 2019