

FAQ:

Chiropractic treatments for injured workers

April 2016

The Memorandum of Agreement (MOA) between WorkplaceNL and chiropractors in the province has expired, and many chiropractors have formally terminated their agreement with WorkplaceNL, effective April 23, 2016. As a result, there is some confusion around continuity of chiropractic care for injured workers.

The information below helps to provide clarity for our injured worker clients. If you have further questions or require assistance, please contact us.

Can I continue to receive treatment from my chiropractor?

Yes. Injured workers who are entitled to health care benefits from WorkplaceNL as a result of a workplace injury may continue to receive treatment from their chiropractor and WorkplaceNL will continue to pay their chiropractor directly for approved services at current rates.

Will WorkplaceNL pay for chiropractic treatment for injured workers?

Yes, WorkplaceNL will continue to pay current rates directly to chiropractors for chiropractic treatments provided to injured workers.

What if my chiropractor no longer provides services to injured workers?

All chiropractors are encouraged to provide services to injured workers, and WorkplaceNL will pay those chiropractors based on current rates. However, if your chiropractor no longer provides service, please contact us so we can help you find alternate arrangements, such as finding another chiropractor or working with your primary health care provider to consider other treatment options.

Do I have to pay my chiropractor directly?

No, injured workers do not pay out-of-pocket for chiropractic care related to their workplace injury under a WorkplaceNL claim. WorkplaceNL will continue to pay chiropractors directly at current rates.

What if I have paid my chiropractor directly?

If you have already paid your chiropractor directly for treatment related to your WorkplaceNL claim, please contact us to make suitable arrangements.

What if my chiropractor will not provide services under WorkplaceNL rates?

Please consult with your chiropractor to determine if he/she will provide services under WorkplaceNL rates. If not, please contact us so we can help you find alternate arrangements, such as finding another chiropractor or working with your primary health care provider to consider other treatment options in your area.