

Summary of Recently Revised Policies - May 2018 Updates -- Bulletin-11

This Bulletin provides a summary of policies and procedures recently revised, rescinded, reviewed or introduced.

Entitlement Services Policies and Procedures

Policy EN-01 Permanent Functional Impairment (PFI)

Effective March 8, 2018, the policy was revised to provide clarification concerning PFI entitlement for occupational cancers to ensure consistent policy application. The reference to specific stages of cancer has been replaced with “terminal” to ensure the award for terminal and non-terminal cancer is correctly applied regardless of the stage of cancer.

Other housekeeping revisions include the following:

- removed reference to Policy EN-06, Mental Health Adjustment, since this policy was rescinded in 2016; and
- updated WorkplaceNL position titles.

Policies EN-02 Proportionment, EN-05 Hernia Conditions, & EN-11 Investigations

As part of a regular policy review guided by [WorkplaceNL's Policy Framework](#), these policies were reviewed for service delivery issues, impact on daily business operations, appeal trends related to unclear or inconsistent policy interpretation and any required housekeeping changes. As a result of this review, these three policies were approved with no revisions and the next policy review date for each of these policies is scheduled for February 1, 2023.

Investigations Procedures 52.00 – 55.00

Effective February 28, 2018, the following procedures have been rescinded:

- 53.00, Role of Internal Investigations,
- 54.00, Referral Phone Line; and
- 55.00, External Investigation Referrals.

The information contained within procedures 53.00 through 55.00 was simplified and combined into Procedure 52.00, Investigations Referral. Procedures 52.00 to 55.00 document processes within the investigations unit to assist and guide staff who work in that area. The essentials of these procedures have been combined into procedure 52.00, which in turn has been revised to remove repetition and redundancy.

Procedure 57.00 Use of Surveillance/Photographic Evidence in Decision-Making

Housekeeping revisions were approved on February 28, 2018, to remove the reference to Director of Investigations.

Health Care Services Policy and Procedure

Policy HC-02 Chiropractic Care

Effective March 8, 2018, the policy was revised to remove reference to the Memorandum of Agreement (MOA) between WorkplaceNL and the Newfoundland and Labrador Chiropractic Association (NLCA), as not all chiropractors are working under an MOA. A fee structure for chiropractic services was approved by the Board of Directors on October 16, 2017. The policy revision ensures that chiropractic services provided to an injured worker are covered whether an MOA is in place or not. The level of coverage for injured workers is not affected by this revision.

Procedure 75.00 Chiropractic Services

Effective March 28, 2018, this new procedure was approved to provide guidelines for the administration of chiropractic services to injured workers and to outline the Board-approved fees.

Workplace Health and Safety Policy

Policy HS-03 Occupational Health and Safety Certification Training

Effective December 14, 2017, the policy was revised to provide guidelines for WorkplaceNL's approval of training providers, trainers and certification training courses. The policy revision also outlines the conditions for suspension and/or decertification of an approved training provider or trainer.